Project Completion Scorecard - Hofmann

21 Tooth Pinion Design & Manufacture

CATEGORY	CRITERIA	WEIGHT	RANKING	AWARD	COMMENTS
Scope of Work	Scope of Work thoroughness, work execution in the field meets agreed upon requirements, and service provider adaptability to changing conditions	10	Excellent	10	The Scope of Work created by Hofmann provided good detail. Also included were the fabrication schedules for all six pinions, this was very helpful
Quality of Work	Work quality meeting established standards, criteria, and expectations	15	Excellent	15	Very capable pinion design ability. Pinion fabrication quality appears to very good, including associated documentation and reports
Communication & Cooperation with RTKC & Service Providers	Service provider provides routine and timely project updates. Engagement with other service providers	20	High	18	Communication from Hofmann to the RTKC project team on fabrication status and delays could have been better (the project contracted to oversee the fabrication QA/QC and generate inspection reports).
Schedule Management	Work phases completed in accordance with an agreed upon time line, effective use of resources, innovative in finding improvement opportunties	15	Ave	11	Overall, the pinions met the project deadline prior to the start of ball mill work. However, the first few pinions were to have been completed sooner and there were delays in fabrication and with the shipping as well (not entirely a Hofmann issue). This created a concerning situation in which we did not have adequate visibility to why we had delays and what was being done about it (related to communications). was our QA/QC service provider and also had difficulty with this situation
Knowledge of Work (Expertise)	The service provider is knowledgable and has good capability to execute work safely and in a quality manner, has adeuqate bench strength within the team, and can quickly adapt to "discovery work" with minimal drama	25	Excellent	25	Through-out the project it became evident that Hofmann has the expertise and shop capability for designing and fabricating pinions and gears and is likely one of the most capable service providers in this endeavor
Cost Management	Service provider stays within or below budget and makes suggestions for cost reduction/synergy opportunities (whether it be project budget related or longer-term production impact related)	15	Excellent	15	The pricing of Hofmann pinions was very reasonable for such a high quality product (even accounting for the US/Australian exchange rate). Hofmann stayed within the approved budget and we had no surprises
Total Score		100		94.0	

Scoring	%		
Excellent (A)	90 - 100		
High (B)	80 - 89		
Average (C)	70 - 79		
Low (D)	60 - 69		
Failed (F)	0 - 59		